



Thermal Detection Limited

Company registered in England under company number 01886771
Unit 6 Orde Wingate Way
Primrose Hill Industrial Estate
Stockton-on-Tees
TS19 0GA

Privacy Notice

This privacy notice explains when and why we collect personal information from our customers and potential customers, how we use it, the conditions under which we may disclose it to others and how we keep it secure.

The Company's data protection registration number is Z7426428

1.1 What information do we collect about you?

We collect personal information about you in relation to the services and products we provide to you or procure from you.

The personal information we collect might include your name, job title, company information, company address, email address, telephone number, and if we receive an order we may also collect payment information.

1.2 How will we use the information about you?

The personal information we collect from you is used as follows:

Customers Who Have Already Purchased From Us.

To manage and facilitate the provision of products and/or services by us to you, respond to any enquiry or feedback we receive from you, training purposes, compliance with legal requirements and contacting you about placing orders or pending orders.

In processing your order, we may send your details to, and use information from, credit reference, fraud prevention and compliance agencies.

As a customer, we may send you product updates by email. This is to inform you of any changes to our products or introduce new products which will be similar to those already purchased by you. Any such email sent to you will have a clear unsubscribe link in the event you do not wish to receive further product update emails from us.

Potential Customers Who Have Not Yet Purchased From Us

To respond to any enquiry we receive from you, and to contact you about placing orders or pending orders.

As a potential customer, we would like to keep you informed of our product range by sending you product update emails from time to time. We will always seek your consent before sending product updates by email, and each email will have a clear unsubscribe link so you can keep your preferences up to date.

Suppliers

To procure goods and services from you, request information and pricing relating to your goods and services, and compliance with legal requirements.

1.3 Where Will We Store Information?

Personnel information is stored on secure servers which are regularly backed up to a UK location.

Credit card information is not retained longer than necessary to process a transaction.

1.4 Will we share your information with anyone else?

Thermal Detection will not share or sell your information for marketing purposes with other companies.

We may disclose your personal information to third parties:

- If we have appointed a third party to perform certain functions on our behalf, where those third parties need to have access to your personal information to properly perform their function;
- If we become involved in a merger, acquisition or other transaction involving the sale of some or all of our or our group companies' assets; or
- If we are under a duty to disclose or share your personal information in order to comply with a legal obligation.

We will never share any of your personal information with anybody outside of Thermal Detection for mailing or marketing purposes unless we have your consent to do so.

1.5 How long do we keep your personal information?

We may store the personal information that you have provided in our databases. We will only keep your personal information for as long as reasonably necessary taking into consideration our need to answer queries or resolve problems and comply with legal requirements under applicable law(s). This means that we may retain your

personal information for a reasonable period after we stop using your products or services. After this period, your personal information will be deleted from all systems.

1.6 Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us at the following address

Email: tdl@thermal-detection.com

Address:

Thermal Detection Ltd

Unit 6, Orde Wingate Way

Stockton-on-Tees

TS19 0GA

We may make a small charge for this service.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

1.7 Security precautions

We have put in place measures to ensure the security of the personal information we collect and store about you and will use reasonable endeavors to protect your personal data from unauthorised disclosure and/or access.

1.8 Changes to our privacy notice

We keep our privacy notice under regular review and we will place any updates on our website. If you would like to receive a hard copy of our privacy notice, please let us know.

This privacy notice was last updated on 25 May 2018.